



WI FACETS
WISCONSIN FAMILY ASSISTANCE CENTER
FOR EDUCATION, TRAINING & SUPPORT

2023 Annual Impact Report





Our Mission

Our mission is to provide and broaden opportunities that enhance the quality of life for children and adults with disabilities and their families, with emphasis on support for underserved families in the community.

Our Values

Empowerment • Respect
Compassion • Collaboration
Quality Opportunities • Partnership
Community Vision • Accountability
Dignity • Potential • Uniqueness



**Courtney Salzer,
Executive Director**



**Stephanie Mauck,
Board President**

A Note From WI FACETS Leadership

Since our founding in 1995, WI FACETS has remained committed to the inclusion and advancement of persons with disabilities. That commitment emerges from the conviction that every person holds equal and inherent value and deserves a quality education and a future of their design, no matter who they are or what challenges they experience. In May of this year, the federal government declared an end to the public health emergency caused by COVID-19. However, the impact of the pandemic on all students, particularly students with disabilities, is still being felt in most Wisconsin communities. Learning loss, educator and related service provider shortages, and mounting mental health needs are issues our staff hear about every day from families around the state. And yet, despite all of this darkness, we are also hearing about the resiliency of children and their families, new partnerships between educators and parents, and innovative ways of supporting kids both in the classroom and outside. We have hope for the future and will continue to help families so they are knowledgeable, skilled, and empowered to advocate for their children.

Whether you are new to WI FACETS or a long-time friend, we invite you to support our efforts. We are always looking for dedicated, passionate new board members. We welcome you to send families in need of assistance our way. And, of course, a financial contribution of any size is always appreciated so that we may continue to ensure every child has the chance to shine!

Courtney Salzer

Executive Director, WI FACETS

Stephanie Mauck

Board President, WI FACETS



HOW WE HELP FAMILIES

The primary goal of WI FACETS is to empower Wisconsin families, so they feel knowledgeable, skilled and confident to advocate for their children with disabilities. Many of our services are not only open to families but also the professionals who support children with disabilities. Currently, we provide the following range of services to families in Wisconsin without a fee:

Training

WI FACETS provides over 85 workshops annually for families of children with disabilities and those who support them. All trainings are easy to access and free of charge.

Help Desk Toll Free Line

We know that when a parent needs help, the last thing they need is to have to navigate a complicated phone menu or use a chat bot on a website. When families call our toll-free help desk line with questions and concerns, they will be able to speak to one of our staff members who understands and is committed to helping them.

Individual Assistance

Some families are experiencing very complex situations. For those families, WI FACETS offers intensive support (including IEP reviews and meeting preparation), as well as a limited amount of in person support for families at school meetings, mediations, and facilitated IEPs.

Leadership Development

WI FACETS provides parents and young adults with disabilities with leadership training and mentoring so they may feel empowered to represent the parent and youth voice in important conversations and decisions. Having skilled parent and youth leaders is critical in shaping the direction of programs and services.

WI FACETS IN ACTION

WI FACETS had

5,843 contacts

with families, professionals, and youth
with disabilities in 2022-2023



WI FACETS empowers and trains families
of children with disabilities to be
effective advocates for their children

1,175

Parents attended
TRAININGS

2,259

Professionals attended
TRAININGS

Results



Here's what parents said about the
services they received from WI FACETS.

100% Understood the information
they received

86% Felt comfortable putting into practice
the information provided in their
upcoming IEP team meeting

90% Reported the support received
from FACETS met their needs

83% Have participated more actively
in their child's IEP or IFSP

100% Thought the information WI FACETS
provided was helpful

100% Would recommend WI FACETS to
their family and friends

97% Feel the information they received
improved their knowledge

WI FACETS provides
support to Spanish
speaking families

410

Received services
from WI FACETS

WI FACETS provides
support to parents at
school related meetings

73

Number of MEETINGS
attended

WI FACETS provides one-to-one support
through phone calls, letters, emails and
in-person meetings

2,139

Parents, youth and
professionals reached



WI FACETS reaches people through
newsletters, social media posts,
exhibits, website and media events

203,773

People reached

Leadership and Self-Advocacy Training

428

Parent Leadership
training

52

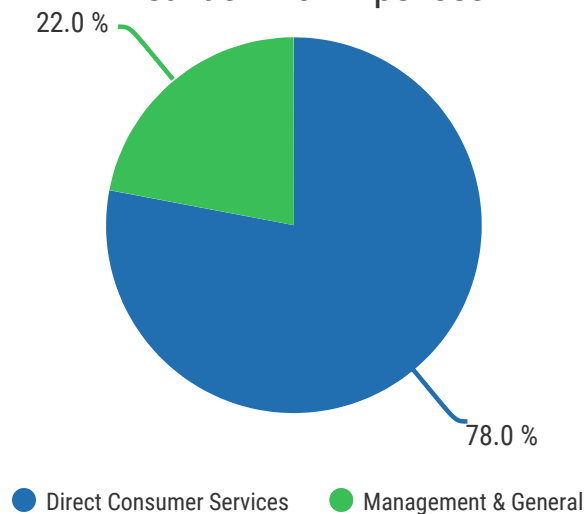
Collaborations for
improving systems



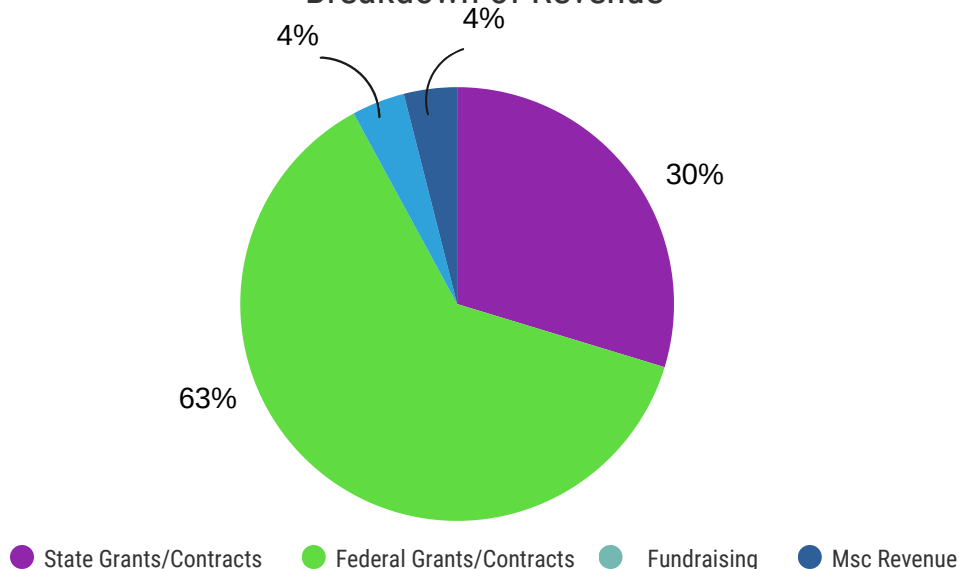
Finances

WI FACETS is primarily funded via state and federal government grants. This has been the case for many years and while it is a testament to our ability to deliver successful program outcomes year after year, such money may be restricted and can limit our ability to be as flexible as we need to be in order to meet the quickly changing needs of our families and professional partners. A higher percentage of donations from individuals and organizations will allow us to broaden our services and more quickly pivot to meet the evolving needs of the communities we impact.

Breakdown of Expenses



Breakdown of Revenue





Get Involved

Make a Donation

WI FACETS welcomes contributions in a variety of ways, and any amount is appreciated. Your tax-deductible financial support is the most direct and effective way to help provide support to our mission. To donate, please visit <https://wifacets.org/about-us/fundraising/>

Become a Volunteer Board Member

Join the WI FACETS Board of Directors which consists of volunteers who are parents and professionals working together to govern the organization on behalf of all the families impacted by disability in Wisconsin. WI FACETS' board members are ambassadors of the organization. They also establish and update bylaws, craft agency mission and vision, monitor the agency's financial health, and raise funds for the agency.

Help Us Expand Our Reach

If you know a family who has a child with a disability, let them know about us, we are here to help. Help us spread the word by sharing information about our [website](#) and [Facebook](#) page with your family and friends!

2023 WI FACETS Leadership & Staff

Board Members

Stephanie Mauck- Current Board President
Shannon Stuart, P.h.D.
Dawn Rost
Cindy Anderson
Ediquelson Camara
Zeudi Fuentes
Jessie Greenwald
Nan Upright-Sexton
Jennifer Nicholson

Staff Members

Courtney Salzer, J.D.- Executive Director
Nelsinia Ramos- Associate Director
Lori Karcher- DPI Grant Director
Jaimee Cannon- Help Desk Specialist
Alejandra Loeza- Bilingual Outreach Specialist
Wendy Overturf, E.d.D- Intensive Support Specialist
Maddie Paar- Front Office Operations
Nathaly Silva- Bilingual Help Desk Specialist
Chris Stagge- Program Assistant/Events Coordinator
Lisa Stewart- Lead Help Desk Specialist
Melissa Voegeli- Electronic Communications Coordinator
Ann Zielke- Training Coordinator



Back Row: Courtney Salzer, Lisa Stewart, Jaimee Cannon Front Row: Melissa Voegeli, Lori Karcher, Nelsinia Ramos, Nathaly Silva, Wendy Overturf, Ann Zielke, Alejandra Loeza, Maddie Paar. Not Pictured: Chris Stagge

WI FACETS is located at:
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Connect with us on Social Media

